

## **E-Portfolio Activity – GDPR Case Studies**

Read the website at [Data Protection Commission \(2020\) Case Studies: Data Protection Commission.](#)

There are several case studies from 2014 – 2018 concerning GDPR related issues and breaches. Chose a case study (should be unique to each student) and answer the following questions:

- What is the specific aspect of GDPR that your case study addresses?
- How was it resolved?
- If this was your organisation, what steps would you take as an Information Security Manager to mitigate the issue?

You can discuss your findings as a team and come prepared to share them in next week's seminar. Remember to also save to your e-portfolio.

### **Case Study #10, Year 2017**

#### **1. What is the specific aspect of GDPR that your case study addresses?**

Section 2A (1) of the Data Protection Acts 1988 and 2003 *as the processing of the complainants' personal data, by way of the taking and posting of the photograph by the retailer's employee, was incompatible with the purposes for which it had been provided to the retailer by the complainants.*

## **2. How was it resolved?**

The retailer informed the investigators that the employee was aware that his/her action was against their contract of employment and the actions of the employee were done in circumstances where the employee was about to leave their employment. The retailer insisted that, in this instance, there was nothing further it could have done to prevent this incident from occurring.

## **3. If this was your organisation, what steps would you take as an Information Security Manager to mitigate the issue?**

Have employees read and understand their contract of employment and let them be aware of repercussions once the contract is broken.

Have the employees trained regularly on cybersecurity, and human errors

Ensure that the employees comply with data protection laws and any other standards

Remind employees that there are repercussions of breaking contracts and standards and that it might be punishable by law.